

Aly Thompson | November 2023

Why develop a core message?

communicates your purpose

informs meaningful strategies and plans

makes you stand out

motivates and directs your people

supports your accountability

Types of core messages

vision statement

mission statement

unique value proposition

catchphrase

slogan



Different approaches

Capturing the essence:

- What?
- Why?
- Who for?
- For what outcome?

Tips from Root ID:

- Lead with your why
- Follow with how you're doing it

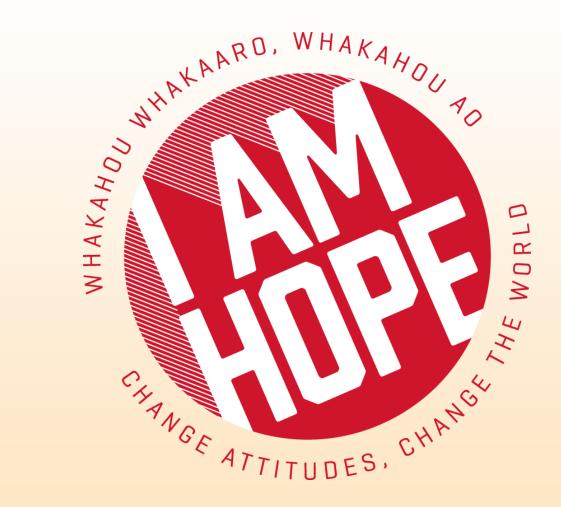
Using Cause Communications key questions:

- What need or challenge do you address?
- What's your solution or approach?
- What benefits or results do you create?

Connect to your values:

- Your org's values
- Your customers' values
- Your audience's values

"promoting positive attitudinal societal change around mental health and offering hope and a voice to our young people"



"connect and empower a network of zero waste community enterprises across Aotearoa, inform policy and procurement, trial and deliver zero waste solutions"



"a pay-as-you-feel dining concept for everyone ... delicious, chefprepared meals that feed bellies, not bins"

Everybody Eats

"hearts fit for life – leading the fight against our country's single biggest killer – heart disease"



"a not-for-profit charitable organisation that's been leading the way in educating Kiwis on how to Keep New Zealand Beautiful since 1967"



"working for an Aotearoa free from drug harm"









- Highlight key words or statements that resonate the most from your notes
- What values are showing through?
- Have a go at drafting a core message

Things to think about: focus on people, tell a story, highlight benefits and results, keep it simple

Getting the most out of your core message

- Empower your team develop the message further, choose language that represents who you are, make sure it resonates with your people who deliver your organisation's work
- Integrate it into your channels website, social media, collateral, publications...
- Use it in your strategic planning and prioritising ideally, everything you do should contribute, relate or have clear line-of-sight to your core message
- Make it part of your day-to-day ask your team regularly what they've done lately that serves the message, check in to make sure your core message still reflects what you do if not, you might need to change it, or it could indicate that you've gone off-course

Set your intentions

- Who do you need to work with in your team to develop a core message?
- Will you be re-working an existing message or starting from scratch?
- Whose buy-in will you need to adopt your new core message?
- What action will you take first? E.g. set up a meeting or workshop / share your draft core message for discussion / make a proposal to your governing committee or board



Set your intentions:

- How will you further develop your core message?
- Who do you need to involve from your team?
- Will you be re-working an existing message or starting from scratch?
- Whose buy-in will you need to adopt your new core message?
- What action will you take first?
- What barriers might you need to overcome?
- How will you reward yourself for taking the next step?

